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"The Cost of Bad Behavior" explores the damage to our society on every level including our education system. Perhaps the most disturbing is the cost to the individual. Incivility and disrespect it seems actually alters your brain chemistry. "It seems that whether the snake is in the garden or in the next cubicle, flight or fight responses kick in."

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About The Cost of Bad Behavior. Why incivility at work is a bigger problem than you suspect In an accessible and informative style, Pearson and Porath examine the toll that bad behavior can have on otherwise well-functioning companies. And they reveal strategies that successful organizations are using to stop incivility before it takes hold.

## **The Cost of Bad Behavior by Christine Pearson, Christine ...**

The cost of bad behavior: how incivility is damaging your business and what to do about it , by Christine Pearson and Christine Porath, London, Portfolio, 2009, xiv + 224 pp., \$25.95, ISBN 978-1

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## **(PDF) The cost of bad behavior: how incivility is damaging ...**

In The Cost of Bad Behavior, Christine Pearson and Christine Porath argue that office incivility is contagious Shape By Leigh Buchanan , Editor-at-large, Inc. magazine @LeighEBuchanan

## **Review: The Cost of Bad Behavior, Corporate Culture ...**

The Cost of Bad Behavior August 2, 2016 Over the past 25 years of my radio show On-The-Money I have stressed the importance of proper investor behavior over actual investment performance.

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behaviors cost businesses \$300 billion annually in lost productivity, absenteeism and turnover, as well as in increased medical costs (Clay, 2010). While these numbers are handy, they are generic and estimated. To make estimating the cost of bad behaviors in your organization a little easier, we have broken the costs of bad behavior down into five

### **White Paper: The Cost of Bad Behavior in the Workplace**

Thunderbird Professor Christine Pearson, Ph.D., is co-author of "The Cost of Bad Behavior: How Incivility Is Damaging Your Business and What to Do About It" (Portfolio Hardcover, July 2009). Her research has been cited in more than 400 newspapers and magazines, and has been featured on international radio and television broadcasts.

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The Cost of Bad Behavior: How Incivility Is Damaging Your Business and What to Do About It By Jeff Farthing Feb 3, 2010 HR Management & Compliance Employment law attorney Michael P. Maslanka reviews the book The Cost of Bad Behavior: How Incivility Is Damaging Your Business and What to Do About It by Christine Pearson and Christine Porath.

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## **The Cost of Bad Behavior — Arizona State University**

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Christine Pearson, Christine Porath. Penguin, Jul 9, 2009 - Business & Economics - 240 pages. 0 Reviews. Why incivility at work is a bigger problem than you suspect

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