

## The Empathy Factor Your Competitive Advantage For Personal Team And Business Success

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The Empathy Factor takes Dr. Marshall Rosenberg's work developing Compassionate Communication into the business community via Integrated Clarity®—a powerful framework you can use to understand and effectively meet the critical needs of your organization without compromising those of your employees or customers. Empathy Factor: 5 Languages

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Empathy Factor: Your Competitive Advantage for Personal, Team, and Business Success. Marie Miyashiro, Jerry Colonna. PuddleDancer Press, Oct 1, 2011 - Business & Economics - 256 pages.

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We're already seeing how the empathy factor is a competitive advantage for the companies that are focusing on empathic relationships in the workplace. This trend will only continue and accelerate because the customer is becoming more sophisticated and the market more competitive.

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